SIERRA PARK
WATER COMPANY

IMPORTANT UPDATES September 4, 2026

Billing & Customer Service has moved!

Effective September 1, Billing & Customer Service is now being handled by Arizona Utility Billing Solutions, LLC. *Office hours are 10am-2pm Pacific Time.*

There are ***NO CHANGES*** to the customer portal which is available at this link: https://pay.waterbill.com/login-sierraparkwater

There are ***NO CHANGES*** in how you receive your bill – your preferences to receive bills by mail or email can only be changed by you at your request.

There are ***NO CHANGES*** for customers who have registered an account online and choose to receive and pay your bills electronically, including enrollment in AutoPay.

PLEASE NOTE THE FOLLOWING CHANGES:

- If you pay by check, you will now send your payment made out to Sierra Park Water Company to: ***PO Box 3908, Prescott, AZ 86302***
- For questions about your bill or your water service, please call ***(928) 445-5606*** or email hello@sierraparkwater.com
- For ***emergencies after hours only,*** call (209) 533-7998
- The billing cycle is shifting to the middle of the month for service in the prior month. Your September invoice will be sent in mid-September and will be due and payable upon receipt. Payments not received within 19 days of mailing are subject to incurring late fees.

Now Available: Courtesy Customer Usage Reports for August

A courtesy report of your water usage for the month of August 2026 is now available for your information. Because the integration with the billing system is still underway, the readings on your September billing statement (for August service) will not reflect actual usage.

Alternatively, actual meter reporting data is being made available to you with a courtesy usage report in anticipation of metered billing in the future.

For those customers whose usage exceeds the average of 300 cubic feet, or 3 CCF, courtesy reports are being sent directly. For all other customers, a courtesy report is available upon request. Send an email to Hello@Sierraparkwater.com with your Account # to receive a courtesy usage report for August.

NOTE: Billing continues at the monthly flat rate until further notice.