

Sierra Park Water Company, Inc.
P.O. Box 424 Miwuk Village, CA 95346
Telephone: (209) 533-7998

April 6, 2020

Actions in Response to Coronavirus:

Sierra Park Water Company will suspend utility bill late fees and lock-offs until June 1st. This is a temporary order in response to the COVID-19 emergency. Customers needing assistance should contact SPWC at the number listed above. Cases will be handled on an individual basis and will require necessary documentation justifying deferral arrangements.

Sierra Park Water established a Catastrophic Event Memorandum Account (CEMA) with original Tariffs. Costs due to the current COVID-19 crisis will be tracked and a Balancing Account Advice Letter will be filed with the CPUC to recover the lost revenue.

SPW operations staff will be working throughout our service area as needed. We ask members of the public to limit in-person interactions with staff and respect their efforts to maintain social distance.

SPW is taking proactive measures to protect its workforce and mitigate the spread of COVID-19. The Water Company is committed to maintaining uninterrupted, safe, and reliable water service for the customers we serve.

These are challenging, unprecedented circumstances and SPW will continue to adapt as needed. Additional COVID-19 crisis information can be found on our website at sierraparkwater.com.